

IMPORTANT SAFETY NOTICE -- ACTION REQUIRED

8/1/2016

For Models IGAT-180, -135, -90 POOL LIFTS (not HD or AD models)

We recently had reports of the breakage of a major structural element -- the inner telescoping component which is welded to the cylinder. Corrosion formed inside and outside the inner telescope, but may not have been apparent from the outside without taking the bolt out and looking inside these mating parts. Corrosion led to weakening of the stainless steel, and cracks developed on the outside and the piece gave way slowly enough so that no one was hurt, but **the possibility of injury exists**. At highest risk are heavily used lifts in indoor pools where corrosion potential is higher due to the chemical concentrations in the air. Highly chlorinated and true saltwater pools will have more corrosion on stainless steel surfaces. These few out-of-warranty failures represent a rate of 1 in 2,940.

It is imperative that you examine your lift immediately.

Remove footrest and seat assembly to lessen weight for handling. With P-Frame in lowered position, remove cylinder from socket/water and lay on deck.

Remove bolt holding together the inner and outer telescoping parts of the mounting arm.

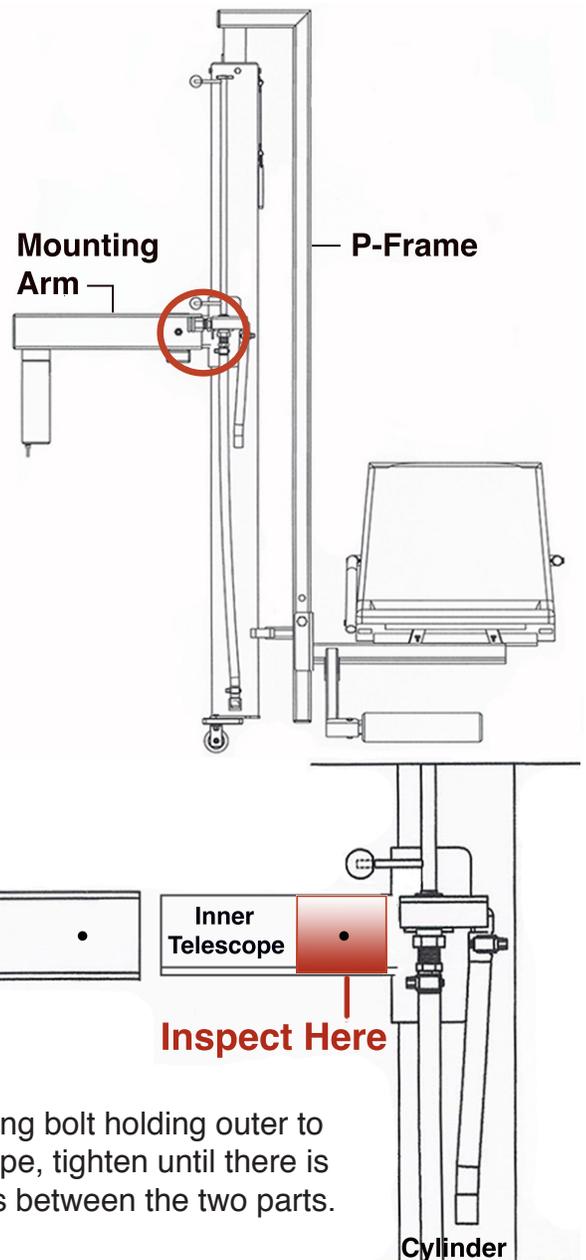
Inspect inside and outside both pieces for corrosion, rust, pits, cracks, and thinning of the metal. A stainless steel wire brush will help remove any rust. Use a rust remover and thoroughly clean any residue and rinse well. Inspect again.

If there is any doubt, remove the lift from service. Send photos of affected parts to Safety@AquaticAccess.com.

If the pieces are sound, continue service, but inspect periodically for corrosion on these parts, and clean and polish as needed.

Use this opportunity to inspect your entire lift. Check the metal condition and welds, valve, hoses, all plastic parts, missing or loose bolts, etc., and order parts if necessary.

Thank you for your immediate attention and cooperation in this important effort.



Note:

When installing bolt holding outer to inner telescope, tighten until there is no looseness between the two parts.